MS Interiors And Building Ltd

4 October 2015

## MS Interiors And Building Ltd

MS Interiors offers a friendly and professional service. We specialise in

- kitchens
- bathroom fitting
- painting,
- extensions,
- garage conversions, and
- refurbishments.

We have been helping homeowners and landlords with home improvements for over 9 years. We always give our best to provide quality and efficiency.

No job is too small or too big. Feel free to call or request a call back for a free non-obligatory quote.

## **Useful Contact Information**

Name

Mr Marcin Marchewka

**Address** 

Southampton, Hampshire, SO16

**Telephone** 

07707 055066

Mobile

**Email** 

msinteriors@yahoo.co.uk

Web

www.msinteriorsandbuildingltd.com

## **About This Report**

MS Interiors And Building Ltd are members of the consumer information service Checkatrade. Checkatrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checkatrade standard.

We enable our members to print this Report directly from our web site to show you their credentials and customer feedback.

They cannot change or select the vetting details or feedback - this comes unbiased from our database (print quality may vary).

This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at www.checkatrade.com/MSInteriorsAndBuildin gLtd If you have any further questions about this Report or member please call us on 0800 028 2294.

#### **Your Feedback Counts**

To date we have received **1,990,591** feedback submissions from consumers like you. If you decide to employ this member, please add your comments online at

www.checkatrade.com/MSInteriorsAndBuildin **gLtd** for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

MS Interiors And Building Ltd

4 October 2015

## **Feedback Summary**



#### What do these Scores Mean?

The chart (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The positive feedback rating shows the percentage of past customers who would recommend them.

Specific customer scores are printed from page 4 of this Report onwards.

### More about the Trader

#### **Profile**

Membership Number: 318804

Member Since: 29 September 2014

Total Feedback: 19

**ü** Recommended

**ü** Vetted

**ü** Monitored

#### Vetting

Interviewed: On 29 September 2014

Limited Company: Yes: registered as MS Interiors and Building Ltd. No. 08485560

VAT Registered: No

Public Liability Insurance: Current - verified 4

November 2014

Insured by: AXA Insurance Coverage Amount: 1,000,000

Accreditations:





MS Interiors And Building Ltd

4 October 2015

#### References

Received as part of the vetting process upon application for Checkatrade membership.

#### Repainting of flat

Good judgement of what needed to be done.

Customer in Southampton, 2 October 2014

#### Kitchen refurbishment, Taking out load bea ring wall

I would recommend this company.

Customer in Southampton, 2 October 2014

#### Plastering, carpentry, electrical

I was very happy with what they did.

Customer in Southampton, 2 October 2014

#### General building work

I use them all the time. Very reliable.

Customer in Southampton, 2 October 2014

#### **Plastering**

Really good and multi-skilled

Customer in Southampton, 13 October 2014

#### The Checkatrade Standard

Our trades and services pledge to you, their customers, to:

- Be honest.
- Inform you of any call-out fees before attending the work.
- Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you
- Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checkatrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- Never be threatening, or verbally or physically abusive.
- Deal with any complaints promptly and professionally.

**MS Interiors And Building Ltd** 

4 October 2015

### **Customer Feedback**

The 25 most recent feedback submissions from the public for MS Interiors And Building Ltd. Their entire feedback history can be read freely at www.checkatrade.com/MSInteriorsAndBuildingLtd.

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
New kitchen, plastering and painting.  Hard working, flexible, reliable, good quality of finishes.	9	10	10	9	9.5
Customer in Romsey, 15 August 2015					
Complete bathroom refit.  All materials were tidied away at the end of each day. Polite and friendly. Work completed to a high standard.  Customer in Southampton, 10 August 2015	8	8	10	10	9
New kitchen fitted  Martin and his colleagues installed an Ikea kitchen for us. Very happy to recommend his work to others. The quality of workmanship was good and he was very easy to deal with.  Martin clearly has an attention to detail which shows off in the finished product. Very good value.  Customer in Southampton, 4 August 2015	10	10	10	10	10
Carpentry and basic plumbing.  Martin and Derak work well together and the other members of Martins team! He was happy to listen, negotiate on pricing and be flexible to our requirements. He is very polite and courteous.  All in All very happy with his work on our 3 x flat 1st floor conversion and he shall be back to do the hallway!  Customer in Southampton, 14 July 2015	9	9	10	9	9.3

## **MS Interiors And Building Ltd**

4 October 2015

Tile and Floor Kitchen	10	10	10	10	10
Very helpful advice and completed on schedule to a high standard. A really nice guy to deal with and would recommend him to my friends and associates.  Customer in Southampton, 5 June 2015					
New kitchen and tiling.	9	10	10	9	9.5
Martin was a great help throughout, very quick coming to estimate and finished the work in a very short time frame from his first visit for the estimate. Would highly recommend him to others.					
Customer in Southampton, 28 April 2015					
Bath fitting - remove of old shower, repair of ceiling.  Kept us informed of work progress, didn't charge more for some extra work which was added later, honest and reliable.  Customer in Southampton, 18 February 2015	10	9	10	10	9.8
New bathroom fitted.  All staff were polite and helpful. They did their utmost to keep everything clean and tidy and seemed to be conscientious in their work. The overall work undertaken was carried out to a very high standard and was exactly what I wanted.  Customer in Southampton, 16 February 2015	10	10	10	10	10
The work was completed to a high standard.  The service was excellent and responsive. The work was to a high standard and completed in good time.  Customer in Southampton, 13 February 2015	9	9	9	10	9.3
Kitchen fitting.  Perfect job. Very punctual. Good communication, reasonable price / quotation.  Customer in Southampton, 10 January 2015	10	9	10	10	9.8
Install new bathroom suite and decorated parts of	9	9	10	10	9.5





## **MS Interiors And Building Ltd**

4 October 2015

house.					
Very happy customer, would recommend, nothing was too much trouble.					
Customer in Southampton, 10 November 2014					
Re-plastered whole house, decorated and fitted new doors	9	10	10	9	9.5
Very professional and polite, hard working and we are really pleased with end result.					
Customer in Southampton, 25 August 2014					
Repainting of flat	10	10	10	10	10
Good judgement of what needed to be done.					
Customer in Southampton, 20 August 2014					
Kitchen refurbishment, Taking out load bearing wa	8	9	9	8	8.5
I would recommend this company.					
Customer in Southampton, 3 July 2014					
Plastering and painting.	10	10	10	10	10
Quick, reliable, with high standard of work.					
Customer in Southampton, 25 May 2014					
Plastering	10	10	10	10	10
Really good and multi-skilled					
Customer in Southampton, 5 May 2014					
General building work	9	10	10	10	9.8
I use them all the time. Very reliable.					
Customer in Southampton, 14 February 2014					
Plastering, carpentry, electrical	9	10	10	10	9.8
I was very happy with what they did.					





### **MS Interiors And Building Ltd**

4 October 2015

Customer in Southampton, 12 February 2014					
Refitted a shower room.	10	10	10	10	10
Polite, helpful, very clean work.					
Customer in Southampton, 6 January 2014					

Date joined Checkatrade 29 September 2014

Total amount of customer feedback 19

Date of last feedback 20 September 2015

Number in the last 6 months 6 feedback averaging 9.5

Average Score 9.6

#### **Customer Checklist**

ü Read through this Report carefully

- ü Call our Consumer Hotline on 0800 028 2294 or visit our web site at www.checkatrade.com if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at
  - www.check a trade.com/MSInteriors And Building Ltd.
- Ü Next time you need some work doing, go straight to our web site **www.checkatrade.com** to find thousands of reputable tradespersons.



Page 7 of 7

